

Taking the Work out of Workday®

Your long-term partner at every stage of your Workday journey.

WD Assist is a certified Workday Partner. Real people, real expertise, and real accountability at every step. We work alongside your team to make your Workday environment something that actually works for your business, not just on paper. Part of the Cloud Assist Group, we bring structure, clarity, and confidence from day one: from Align through to Strategise, Stabilise, Improve, Scale, and ultimately Transform, with the full Cloud Assist ecosystem behind you when your journey takes you beyond Workday.

The Assist Framework



Align

We take the time to properly understand your business: your goals, your constraints, and what good actually looks like for you. No assumptions, no generic discovery calls. Just focused conversations that surface what your Workday environment actually needs to deliver.



Strategise

A clear plan built around your environment, not a generic playbook. We map out the right approach before a single configuration begins, so your team knows exactly what is happening, when, and why.



Stabilise

Post go-live, we make sure things actually stick. Workday should work the way your people work, not the other way around. We iron out the friction early so your team can operate with confidence from day one.



Improve

Continuous optimisation, smarter reporting, and AI-powered insights that surface what matters and help you act on it. We keep looking for what can be done better, because a live Workday environment should keep getting sharper over time.



Scale

Training, change management, and enablement that grows with you. Powered by the Cloud Assist Group when you are ready to go further than Workday alone, so your platform scales as your business does without starting from scratch.



Transform

Strategic evolution beyond Workday. AI-powered integrations and end-to-end capability driven by the full Cloud Assist ecosystem, connecting your Workday environment to the wider technology landscape when the time is right.

Our Services

Implementation / Deployment

Hands-on delivery from a team that's done this before. We manage the full journey with clear stages, honest timelines and no surprises:

- Plan
- Architect & Configure
- Test
- Deploy
- Post Production Support

Application Management (AMS)

Enterprise-grade support without the enterprise price tag. Pick the model that fits how you work:

- AMS Hours Bucket (flexible, as and when)
- Monthly Maintenance Contract (predictable capacity)
- Multi-year Contract (best value per hour)
- Day Rate Resource & Fixed Price Projects

Optimisation & Growth

We help you get more from what you already have. Reporting and analytics that tell a real story, customer success management, training and education, Workday community access and AI-powered integration tools built by Cloud Assist. All of it designed to give you the capability to scale well beyond Workday when you're ready.

Why WD Assist



Clarity First

We strip out the noise, surface what actually matters, and bring structure to your Workday requirements so your team always knows where things stand.



Control Throughout

Short cycles, a steady pace, and consistent communication. We don't disappear after kick-off. You'll always know what's happening and why.



AI That Makes a Difference

Proprietary technology from the Cloud Assist Group brings genuine speed and precision to every integration, not just a buzzword on a slide.

Trusted by organisations with 50 to 20,000+ employees, from growing mid-market businesses to FTSE 500 enterprises.